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MAY 11 2004

May 11, 2004

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
236 Massachusetts Avenue, N.E.  
Suite 110  
Washington, DC 20002

ORIGINAL

Re: WC Docket No. 04-167  
Section 63.71 Application of Avaya Inc., successor-in-interest to Expanets  
of North America LLC d/b/a Integrated Systems Corporation

Dear Ms. Dortch:

Pursuant to a request from the staff of the Wireline Competition Bureau, Avaya Inc., successor-in-interest to Expanets of North America LLC d/b/a Integrated Systems Corporation ("Avaya"), by its undersigned counsel, hereby submits this amendment to the above-referenced application. Specifically, Avaya provided additional notification to its customers regarding the application to discontinue resold interstate and intrastate toll services in the state of Oklahoma. A copy of the customer notification letter is attached hereto.

Please contact the undersigned with any questions.

Sincerely,



Mark D. Schneider

Enclosure

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**NOTICE OF SERVICE DISCONTINUANCE**  
**DO NOT DISREGARD THIS NOTICE**

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MAY 11 2004

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY  
MAY 11, 2004

Dear Expanets of North America LLC d/b/a/ Integrated Systems Corporation and predecessor in interest to Avaya Inc. ("Expanets") Customer:

As of June 12, 2004, Expanets will discontinue offering and providing all resold intrastate and interstate toll services in the State of Oklahoma. Subject to regulatory approval, the anticipated date for the discontinuance of the services under your Expanets account is June 12, 2004.

You must select a new carrier as soon as possible to avoid any interruption of service because the new carrier may require time to install new service. To help avoid service disruption, choose carefully so that all intrastate and interstate toll services you currently have with Expanets are moved to your new carrier. After you choose your new provider, Expanets will use its best efforts to ensure a smooth transition of service.

The Federal Communications Commission ("FCC") permits customers to object to the discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

*The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Sec. 63.71 Application of Avaya, Inc., successor-in-interest to Expanets of North America LLC d/b/a/ Integrated Systems Corporation. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*

Expanets appreciates the opportunity we have had to serve you, and we are committed to your complete satisfaction during this transition period. If you have any questions regarding the planned discontinuance of your service, please contact us as 800-211-5410.

Sincerely,

AVAYA INC., as successor-in-interest to  
Expanets of North America LLC

Steve Seier  
VPGM Carrier Services Solutions Group